

E-01345A-13-0069



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 114543

Date: 1/10/2014

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Linda

Garger

Account Name: Linda Garger

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****OPPOSED*****

Caller is opposed to the opt out fee that APS is requesting. She cannot afford to pay \$30 more each month. She has contacted APS and asked that they do not install a smart meter at her home.

End of Complaint

Arizona Corporation Commission

DOCKETED

JAN 13 2014

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in E-01345A-13-0069. closed

End of Comments

DOCKETED BY

Date Completed: 1/10/2014

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DOCKET CONTROL